

Pūrongo ā-Tau Annual Report

2019-20





Ranui Action Project

STRATEGIC PLAN 2018 - 2023

To work together to grow a happy and connected Ranui community

1. CONNECTION



- 1.1 Connecting individuals, families and resources
- 1.2 Facilitating dialogue between services and community

2. BELONGING



- Growing a sense of belonging and pride in Ranui through;
- 2.1 Keeping our community informed
 - 2.2 Creating inclusive events for our community
 - 2.3 Creating spaces for our community to see themselves in

3. EMPOWERMENT



- 3.1 Empowering people to develop their potential leadership
- 3.2 Being an advocate for our Ranui community
- 3.3 Incubating local projects

4. PARTNERSHIP



- 4.1 Upholding our obligations to Te Tiriti o Waitangi and the United Nations Declaration of Indigenous Rights
- 4.2 Supporting initiatives that benefit our community

5. SUSTAINABILITY



- 5.1 Excellence in management and governance
- 5.2 Building a strong skilled team
- 5.3 Being responsive to changing needs of the environment and community



Pūrongo ā-Tau
Annual Report
for the year ending 30 June 2020

Me puāwai tatou kātoa i roto i te kotahitanga o Rānui
Creating our futures together

Rānui Action Project

Annual Report for the year ending 30 June 2020

If there is ever a lesson to be learnt from our experience over the last year, it's Rānui Action Project's appreciation of the resilience of the Rānui community.

We proudly present this Annual Report within the framework of our Strategic Plan, following the truly extraordinary year we have had, as we have risen to the challenge of major renovations to our premises and the impact of the COVID-19 pandemic.



EMPOWERMENT

The Rānui Action Project whakataukī, which translates to 'we create our futures together', continues to guide our work. The team showed real commitment to ensuring that residents had access to the regular services we provide, no matter the circumstances. From December to June, when the RAP team worked out of a small portacom located on the berm at the busy intersection, all activities were delivered from either the Rānui Library or the Community Centre. These activities included:

- Learner licence programmes;
- Tuesday Job Day (career and job seeking support);
- Legal Advice (provided by Waitematā Community Law Centre);
- Advocacy for beneficiaries (provided by Auckland Action Against Poverty);
- Computer and IT support; and
- Our individualised programme 'Get Licenced', which assisted 12 people who already had practical driving skills, to work towards gaining a full licence.

When the team was required to work from home because of the COVID-19 lockdown, we worked out alternative ways to support residents through this isolating time. The team identified that there was a wealth of COVID-19 support information available online but, for those with no online access, or with literacy and language difficulties, up-to-date information was scarce. Therefore, the team did research and created a simple two-page information sheet, specific to Rānui. Copies were pasted up at the supermarket, laundromat, chemist, dairy and library, and emailed to local schools, social services and churches. After communicating with the management of Western Park Village (WPV), the team put together 25 activity packs for the children and some of the adults living at the Park. We also phoned residents who had accessed Tuesday Day Job Day services to offer support, and legal advice was provided through zoom once we were back on site.



CONNECTION

An important part of RAP's work continues to be about 'connecting' individuals and organisations who work and/or live in this community. Throughout this year, we managed to keep the momentum of connecting, be it through kano ki te kano (face to face meeting), via zoom hui, or phone calls. During this time, Pania and Hinemoa's facilitation of the bi-monthly Rānui Network meetings gave the community the impetus to voice its concerns and campaign for resumption of the Labtests service in Rānui. We achieved this in collaboration with Waitākere Health Link. Another achievement has been that the RAP facilitated WPV Hub Steering Group has more recently connected with Western Park Village management, contributing to Park residents having increased access to a range of support.

In September to celebrate Te Wiki o te Reo Māori, we held a fun 'Order your Pēka' lunch in the RAP carpark. The free lunchtime event gave Rānui residents the opportunity to use Te Reo Māori in a practical and fun way as part of everyday language and activities. The event connected residents and the RAP team with each other and with the Māori language.

BELONGING

The location of RAP House right in the heart of Rānui is a contributor to creating a sense of belonging for the community. However, we are very clear that it is also the way that both the RAP and Rānui 135 teams work which fosters belonging. We continue to assess what we do, change when we need to change, and implement practical ways to support a sense of belonging for individuals and whanau here in Rānui community. For example, during this period, Edith:

- Made regular visits to local parks and train stations with the Rānui 135 street youth workers;
- Managed the creation of a mural at the Waitematā Seagulls site, in yet another collaboration with Kākano Youth Arts Trust; and
- With the youth workers, held a pop-up BBQ at the Rānui Domain which engaged over 40 people who were in the park that evening.



Wherever the office was located at the time, be it back at the RAP premises, in the portacom, or in our homes during the lockdown, Pania, Lydia and Jolene always took time with residents to ensure they felt welcomed, their queries were addressed in a meaningful way, and that they knew RAP was their place too. We sometimes say, "small but deep" and it is clear these small acts of care created a deep sense of belonging to the people of our community. Although the Connecting Community and Education project officially ended in December 2019 our connection and support continue to this very day.



PARTNERSHIP

We value greatly our very strong partnership with Rānui 135 and we are delighted to finally be able to work in a new enlarged space that both organisations and the community deserve.

This year was also a poignant reminder to RAP of the value to the community of maintaining our close relationships with other organisations within Rānui. At the very moment the first COVID-19 lockdown was announced, the Rānui Accord was holding a special meeting, as we had already decided that we all needed to get together to share ways we could support each other and the community through the pandemic.

Rānui Community Centre and Rānui Library provided us with free space for several months. With further offers of free space from Rānui Baptist Community Care, St Marks Anglican Church (Swanson) and Western Park Village, RAP continued to be 'present' in the community throughout the entire year, even as RAP was closed for renovations.

Looking forward, RAP is committed to strengthening our partnership with Māori within our community, to ensure sure that we honour, uphold and implement the principles of Te Tiriti o Waitangi in all our mahi.

SUSTAINABILITY

This year was significant for RAP in its long-term quest to become more sustainable. Owning our own premises, which have now been upgraded and are fit for purpose, means that RAP is well prepared to respond to the unexpected, and to the rapidly changing needs of the community. For a third year in a row, we have enhanced the skills of our team and the quality of what we provide through implementing a carefully crafted professional development plan. Furthermore, as a member of the Living Wage Movement, we make it clear that sustainability starts at home, here in Rānui.

As a not for profit organisation, RAP could never achieve what it has managed to achieve this year without the incredible support we receive. We wish to acknowledge the funding and relational support provided by the following organisations:

- Adult and Community Education (ACE) Aotearoa
- Auckland Foundation
- Community Organisation Grants Scheme (COGS)
- Foundation North
- Henderson Massey Local Board (Auckland Council)
- JR Mc Kenzie Trust
- NZ Lottery Grants Board (Community)
- NZ Lottery Grants Board (Community Facilities)
- Sky City Auckland Community Trust
- The Trusts Community Fund (TTCF).

We also wish to give special mention to Colin and Craig Pauling from Waitākere Architects for seeing us through every stage of the renovation project with such enthusiasm, patience and skill.

Lastly, thank you to members of the RAP Board and the operational team (past and present), Rānui 135, our contractors, volunteers and everyone else who has supported Rānui Action Project through this challenging yet invigorating year.

Steven Gottipalli
Chairperson

Carol Glamuzina
Manager







Pūrongo ā-Tau Annual Report 2019-20

