



Pūrongo ā-Tau **Annual Report** for the year ending 30 June 2021





STRATEGIC PLAN

2018 - 2023

To work together to grow a happy
and connected Rānui community

1. CONNECTION



- 1.1 Connecting individuals, families and resources
- 1.2 Facilitating dialogue between services and community

2. BELONGING



Growing a sense of belonging and pride in Rānui through;

- 2.1 Keeping our community informed
- 2.2 Creating inclusive events for our community
- 2.3 Creating spaces for our community to see themselves in

3. EMPOWERMENT



- 3.1 Empowering people to develop their potential leadership
- 3.2 Being an advocate for our Rānui community
- 3.3 Incubating local projects

4. PARTNERSHIP



- 4.1 Upholding our obligations to Te Tiriti o Waitangi and the United Nations Declaration of Indigenous Rights
- 4.2 Supporting initiatives that benefit our community

5. SUSTAINABILITY



- 5.1 Excellence in management and governance
- 5.2 Building a strong skilled team
- 5.3 Being responsive to changing needs of the environment and community



Rānui Action Project (RAP)
Pūrongo ā-Tau
Annual Report for the year ending 30 June 2021

Rānui Action Project Pūrongo ā-Tau

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We proudly present this Annual Report within the framework of RAP's Strategic Plan goals, following a truly challenging year for the Rānui community.



RAP blackboard sign, Sept 2020

CONNECTION

RAP's long-term commitment to the Rānui community and its enhanced physical visibility this year means that we are often viewed as the "go to" for advice and steps to connecting with others here in Rānui.

We are very clear that we are not a social service and that it is our role as a community development organisation, to facilitate connections that will benefit the Rānui community. Throughout this period we continued to hold the bimonthly Rānui Network meetings open to all individuals and organisations who work and/or live in Rānui. A wide range of sectors and interests were represented at these meetings including social services, education (early childhood through to tertiary), housing, environmental, health, sports and recreation, transport, disabilities, and the arts. The common thread that came through was appreciation of the opportunity to meet informally to share and connect in this challenging time.

RAP also continued to facilitate the monthly Western Park Village Steering Group which has contributed to Park residents having improved access to mental health and social services, and management being supported in their quest to create a safe and caring community within the Park.

As reported last year, the Rānui Accord which is facilitated by RAP has worked more closely together since the first COVID-19 lockdown in 2020. This was the impetus for the Accord to collectively connect with the community to explore and learn what residents want for the future. Hence a survey 'Rānui 2021 and Beyond' was conducted, and a community event organised. Getting the 'Rānui 2021 and Beyond' initiative underway in such a disruptive year has been a significant achievement for the Rānui Accord and RAP will continue to resource and support this. Accord members include Rānui Baptist Care, Rānui Community Centre, Rānui Library, Rānui 135 (Youth Services) and RAP.



EMPOWERMENT

Since RAP reopened in January this year we have witnessed the ongoing effects of COVID-19. It's apparent that an increased number of residents feel disempowered through loss of jobs and income, insecurity around not having a place to call home, and the impact of significant disruption to learning for our younger residents.



Jolene with Learner Licence student Jamie Deane, July 2020

Throughout this period, we delivered our regular services and developed them further to better meet the changing needs of residents. Services and activities included:

- Employment Matters career and job seeking weekly drop-in service, expanded to cater to the increased unemployment in Rānui;
- Legal Advice provided by Waitemata Community Law and enhanced recently to provide an Oranga Tamariki Advocacy service;
- Advocacy for Beneficiaries provided by Auckland Action Against Poverty;
- Computer and IT support, targeted at our older residents;
- Learner licence programmes, targeting residents who are unable to obtain a driver's licence due to barriers associated with literacy and language skills and social disadvantage. Each programme was delivered over a three-week period, with multiple programmes provided over the year;
- Get Licenced, one-to-one tailored support to assist people to navigate gaining a full driver's licence. The target residents were those who already had practical driving skills but who were unlicensed (often driving illegally);
- Youth services support in collaboration with Rānui 135, providing a safe drop-in space and activities for young people.



135Films 72-hour film challenge, October 2020

Approximately 90% of residents who accessed RAP's services/activities this period, were Māori and Pasifika. These residents, their whānau, and the wider community have benefitted from RAP's services which are interwoven and linked to other community services. For example, one person who came in for job support was encouraged to join the library across the road, so that they could have ready access to free internet in a comfortable environment whilst job hunting. This encouragement involved a RAP staff member taking the time to walk to the library with the person, as the library signified their feelings of failure at school. Overcoming this barrier helped the person, their children, and potentially the wider whānau and community.

BELONGING

RAP House is a place where residents are welcomed and have opportunities to actively participate in ‘creating our futures together’ – this being the translation of RAP’s whakataukī which guides our work *“Me puāwai tātou katoa i roto i te kotahitanga o Rānui.”*

COVID-19 and the resulting lockdowns have meant that many people have been adversely affected. Over this period the team organised several activities and events with the aim of creating an increased sense of belonging, and to reduce the isolation that many residents have felt due to the effect of these lockdowns.



Rānui community Parakai trip, February 2021

Events and activities included:

- At the beginning of the year we held a Whānau Day Out, transporting local families to Parakai Springs for a fun day with lots of kai, swimming, games and relaxation for parents.
- We organised the Charlenne Close Street Party in collaboration with Healthy Families and resident street champion, Pat Body. Families from at least 16 houses from the street, worked together to set up the BBQ, mind the road closure, run activities such as the giant bubble station and roadside cricket.
- To celebrate Adult Learners’ Week, we held a series of creative workshops for adults and children - during the day, after school and on the weekend. We celebrated Rānui Learner Success by acknowledging people in our community who have accessed our Learner Licence and Get Licenced programmes. This was done using our online platform – Facebook, sharing the profiles of locals who passed their learner licence.
- During a school term break we supported Rānui 135 to deliver a three-day, 72-hour movie challenge for rangatahi which ended with participants showing the films in the RAP carpark in a pop-up movie screening. We similarly supported Rānui 135 youth workers and young volunteers to organise the Rānui Youth Week concert held in the RAP carpark.
- After an extended lockdown period we hosted Rānui Māori Women’s Welfare League members to experience our newly renovated premises, using a cautionary approach to allay apprehension and uncertainty around safety at that time.

The team continues to assess what we do, change when we need to change, and implement practical ways to support a sense of belonging for individuals and whānau here in Rānui community.

PARTNERSHIP

RAP is privileged to have Rānui 135 located in our premise and to partner with them for delivery of specific initiatives. The team brings youthfulness and vibrancy to the environment daily, and helps create a welcoming space for all in our community. The long-established harmonious partnership with Rānui 135 provides the community with co-ordinated services for both young and old and helps with stability in these uncertain times.

This period we have started to partner with local businesses as a way to support residents into employment, and to acknowledge the significant contribution that local businesses make to the overall well-being of the community. We have also joined the following national organisations to support systematic change which will benefit our residents. The groups being ACE Aotearoa, The Living Wage Movement and The Driving Change Network.

SUSTAINABILITY

During this period RAP continued to make progress towards becoming more sustainable. We completed the major refit of RAP house making it fit for purpose. We were able to focus on other areas to further future proof the organisation. We continued to enhance the skills of our team through implementing a professional development plan in partnership with Rānui 135. We improved our overall quality assurance management by creating a schedule for policy development and review, implementing a robust IT system maintenance plan, and reviewing workplace safety and financial management procedures.

We now have a very strong focus on evaluating and measuring the impact of our work. We have strengthened relationships with funders and also explored opportunities that have the potential to benefit the community in the future.



Celestial Navigation PD led by Dr Sonny Natanielu, June 2021





ACKNOWLEDGEMENTS

RAP met the outcomes it set out to achieve this year and this would not have been possible without the funding and relational support provided by the following organisations during this time.

- Adult and Community Education (ACE) Aotearoa
- Auckland Foundation
- Community Organisation Grants Scheme (COGS)
- Foundation North
- Henderson Massey Local Board (Auckland Council)
- NZ Lottery Grants Board (Community)
- NZ Lottery Grants Board (COVID-19 Fund)
- The Trusts
- The Trusts Community Fund (TTCF)
- The Tindall Foundation

Thank you to these organisations and thank you also, to the RAP Board and staff (past and present), our contractors, volunteers and everyone else who has supported Rānui Action Project throughout this extraordinary year.

Steven Gottipalli

RAP Chairperson

Carol Glamuzina

RAP Manager

RAP Board

Steven Gottipalli (Chair), Liz Anstey (Deputy Chair), Doug Leef, Dan Collins, Kiriataahua Te Maapi Pene, Sarah Beshay, Kate Robb, Pranil Ranchhod.





Rānui Youth Week Concert, May 2021

“Thank you all so much for hosting us yesterday, what a beautiful day and definitely the highlight of my year in the crazy! Love your new space, spending time with the Rānui family and really appreciative of your generous hospitality and allowing us to film the magic that is ACE in your hood.”

Analiase Robertson, Professional Development and Networks Manager, ACE Aotearoa



IT Clinic, April 2021

CELEBRATING MATANGI SIOSE

We met Matangi a year ago when she called in to the Rānui Action Project Office to ask what we do.

She registered for the FREE Learner Licence theory classes, received further support and successfully passed the Learner Licence test.

Through driving lessons and taking the opportunity to learn with family members she is building her practical driving experience and confidence to sit the Restricted Driver Licence test.

Matangi looks forward to being able to drive her children to school on rainy days.







Celebrating Rānui learner success profile on Matangi Siose, October 2020



Charlene Close Street party, April 2021

5. What could we do better at RAP?
e.g. different days, different times, the room, the tutor, the resources used?

Nothing you guys have been amazing

6. Do you think you are ready to sit the test? Yes No

Feedback from Learner Licence student who passed, July 2020

“RAP is a responsible and influential player, it has a knack of choosing relevant programmes that respond to a high demand from communities of interest, and it is a trusted community player.”

Betty MacLaren, Strategic Broker Henderson-Massey Local Board



After RAP AGM, November 2020

Me puāwai tātou katoa i roto i te kotahitanga o Rānui
Creating our futures together



Pūrongo ā-Tau

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